

Dr. Pettigrew is seeing clients for in-person appointments, in accordance with the current requirements/guidelines provided by Alberta Health and the College of Alberta Psychologists. Please take time to review this information.

Our office is taking several precautions to protect our clients and colleagues, and to help slow the spread of COVID-19:

- If you, your child, or someone in your household is unwell in any way, please call/email to reschedule your appointment.
- Please email or call to reschedule your appointment if someone in your household has been identified as a close contact of someone with COVID-19, or if someone in your household is awaiting a COVID-19 test result.
- While we kindly ask for as much notice as possible, there will be no penalty for cancelled appointments.
- Appointments will be scheduled at specific intervals to minimize the number of people in the waiting room and to allow for enhanced sanitization procedures between clients.
- Social distancing measures will be implemented throughout the office and in the common areas.
- Seating has been arranged to allow appropriate physical distancing, and plexiglass partitions/sneeze guards will be used when this is not possible (i.e., during assessments).
- Psychologists will wear masks and will ask clients to do the same.
- Hand sanitizer is available in building common areas and will also be available in the waiting room and offices.
- Payment devices, pens/pencils, and test materials will be sanitized after each use.
- Touchable surfaces in the offices and common areas will also be disinfected between each client.
- The water dispenser will not be available at this time. Children may bring their own water bottle.
- Books, magazines, coloring materials, and toys will not be available in the waiting room at this time.

Appointment information:

- Please plan to arrive no more than 5 minutes before your scheduled appointment time.

- We kindly ask that only ONE person accompany a child to his/her appointment (unless otherwise discussed).
- Please wear a mask. If you don't have one, one will be provided to you.
- Clients will be asked health pre-screening questions and to wash their hands using the wash station in our office.
- To reduce the number of people in our waiting room, parents will be asked to drop off and return to pick up their child up at the end of the appointment/at a designated time. We will make exceptions to this for younger clients or those who need special assistance.

Thank you for taking the time to read this information. Please let me know if you have any questions.

I appreciate your ongoing flexibility as we implement new routines and make adjustments to meet our clients' needs as safely as possible.